

## **Privacy Notice**

This notice provides a summary of Symmetry Physical Therapy, LLC's privacy policies, and describes how Symmetry Physical Therapy, LLC may use and disclose your medical information and how you can get access to you medical information. Please read it and sign at the bottom.

**Disclosure of Your Health Information to Others:** We may disclose your medical information to others under several circumstances:

<u>Contacting You</u>: Symmetry Physical Therapy, LLC may leave a voice message for the purposes of scheduling or confirming appointments, but will not disclose other medical information via voicemail. Symmetry Physical Therapy, LLC may contact you via written or electronic mail at an address you provide and may include your medical information in such communications.

<u>Other Healthcare Providers</u>: Symmetry Physical Therapy, LLC may disclose your medical information to other healthcare providers for purposes of treatment, payment, or health care services.

Other Caregivers: If you identify family, friends, or others who are involved in the treatment or care being provided by Symmetry Physical Therapy, LLC, Symmetry Physical Therapy, LLC may disclose portions of your medical information directly relevant to that person's role in your treatment or care.

<u>Medical Emergencies</u>: In the event you are involved in a medical emergency, Symmetry Physical Therapy, LLC may use your medical information to identify, locate, and notify your family members, personal representatives, or others responsible for your care about your location and general condition.

<u>Statutory or Regulatory Requirements</u>: Symmetry Physical Therapy, LLC may disclose your medical information as required by the law to satisfy statutes or regulations.

<u>Insurance Companies</u>: Symmetry Physical Therapy, LLC may disclose your medical information to your insurance company for the purpose of payment or health care operations.

<u>Public Health Authorities</u>: Symmetry Physical Therapy, LLC may disclose your medical information to government and public health authorities, including coroners and medical examiners. Symmetry Physical Therapy, LLC may disclose your information to public health organizations authorized by law to collect or receive medical information for purposes of preventing or controlling disease, injury, disability, child abuse, child neglect, or domestic violence.

<u>The FDA</u>: Symmetry Physical Therapy, LLC may disclose your medical information to the FDA and entities authorized to receive information from it for purposes of tracking products, product recalls, or adverse medical events.

<u>Courts and Other Government Authorities</u>: Symmetry Physical Therapy, LLC may disclose your medical information to comply with judicial rules or court orders. Symmetry Physical Therapy, LLC may disclose your health information in administrative proceedings subject to an order from the administrative tribunal. Symmetry Physical Therapy, LLC may disclose medical information regarding victims of abuse, neglect, or domestic violence to appropriate government authorities. Symmetry Physical Therapy, LLC may disclose your medical information to law enforcement as required by law, to identify or locate a missing person, suspect, fugitive, or material witness, or for other law enforcement purposes.

<u>Medical Research</u>: Symmetry Physical Therapy, LLC may disclose your medical information to a research project where the use of information has been reviewed and approved by a Privacy Board or Institutional Review Board.

<u>Serious Threats to Health and Safety</u>: Symmetry Physical Therapy, LLC may disclose your medical information to prevent or mitigate serious threats to the health and safety of a particular person or the public.

<u>National Security</u>: Symmetry Physical Therapy, LLC may disclose your medical information for purposes of national security, prisoner, and government benefits purposes.

You have the right to inspect and copy your health information. You also have a right to receive an accounting of any disclosures of your health information Symmetry Physical Therapy, LLC has made to others, as well as a copy of our Privacy Notice. You also have the right to request that Symmetry Physical Therapy, LLC agree to communicate your health information to you using an alternative delivery method, and you may also request that Symmetry Physical Therapy, LLC agree to restrict certain uses or disclosures of your medical information. Symmetry Physical Therapy, LLC may but is not required to accommodate such requests.

Symmetry Physical Therapy, LLC reserves the right to amend this Privacy Notice in the future.

**Questions and Complaints.** If you have questions or complaints regarding your health information, our privacy policies, or our use of your health information, please contact us at: (773) 661-2990. You can also learn more about health privacy at the website of the U.S. Department of Health and Human Services: www.hhs.gov/ocr/privacy.

If you have a complaint concerning our handling of your medical information and you are not satisfied with our response, you may submit a formal complaint to the U.S. Department of Health and Human Services at DHHS, Office of Civil Rights, 200 Independence Avenue, S.W., Room 509F HHH Building, Washington, DC 20201.