



Cancellation Policy

Events beyond your control may require you to cancel or reschedule your appointment. When possible, please give **24 business hour notice** for cancellation/rescheduling (ie if you have a 9am appointment Monday morning we require cancellation by 9am on Friday).

- **No-show/Incomplete Appointment:** If you cannot attend more than 40 minutes of your scheduled appointment time we ask that you not attend and you will be charged a fee of \$75.
- **Late Cancellation:** If you call to cancel in less than 24 business hours before your appointment you will be subject to a \$50 fee.
- No-show and late cancellation fees are **NOT** covered by insurance.
- You will receive a **courtesy** text message reminder: please be aware that this will not always come with >24hr notice and should not be used as your primary means of remembering your appointment date and time.
- Please be respectful of the time your therapist has designated to your medical care as sessions are provided 1:1.

Symmetry Physical Therapy requires all patients to leave a credit card on file. The cancellation fee will be charged on the day of the missed appointment and will not appear on your statements. We can provide you with a credit card receipt.

I have read and understood Symmetry Physical Therapy's cancellation policy.

Signature

Date